



UNIVERSITY OF NAIROBI

FACULTY OF HEALTH SCIENCES

DEPARTMENT OF SURGERY

CUSTOMER SERVICE DELIVERY CHARTER

Commitment to Service Delivery

CORE MANDATE	SERVICE	REQUIREMENTS	COST	TIMELINES
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Complaints, compliments and Suggestions should be Forwarded to:

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Complaints may also be lodged with the Commission of Administrative Justice Office of the Ombudsman as follows:

The Commission Secretary: Chief Executive Officer
 Commission on Administrative Justice
 West End towers, 2nd Floor, Waiyaki Way, Westlands
 P.O. Box 20414-002000
 Tel.: +254 020 2270000 Nairobi
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